

Elements of the resettlement pathway + related services & support

Referrals from
<ul style="list-style-type: none"> • CYC – Adult Social Care, C&YP Social Care, Housing, Statutory Homeless • Criminal Justice – Prisons, Probation, CRC, Boroughbridge Rd • Drug & Alcohol Service • NHS – GPs, York Hospital, Foss Park Hospital, TEWV CMHTs • Other – e.g. Bridge The Gap, IDAS, Refugee Action York, Salvation Army, Survive, Travellers Trust



Outreach Teams		
Team/Provider	No. of staff	Total Caseload
EIP, Salvation Army	2	N/A
Making Every Adult Matter (MEAM), Changing Lives	4	40 (15 Housing First)
MH Housing First, Changing Lives	1	8
Navigators (RSI Co-Ord), CYC	5	40

Tier 1 - Hostels			
Hostel	Provider	Resident Type	Places
Union Terrace	Changing Lives	Males + Couples, 18+	35
Robinson Court	Changing Lives	Females + Young People 16+	19
Peasholme	CYC	Mixed, 16+	21
Howe Hill	CYC	Young People	30-35
22 The Avenue	CYC	Mental Health, Mixed 18+	7

Supported Lodgings (& Nightstop) for Young People

SASH 13 Supported Lodgings Host households in York, & 11 Nightstop Hosts

Tier 3 - Floating Housing Support		
Service	Provider	Referrals in 2021/22 to date
Adults CWS	Changing Lives	34 current cases
Adults CWS (Mental)	Community Links	22 current cases
Families CWS	Community Links	46
Intensive Housing Mgmt	York Housing Association	11
Helping Hands (Older People)	Yorkshire Housing Association	27
Local Area Coordinators	CYC	3

Tier 2 – Shared Housing		
Provider	No. of Properties	Total Places
Changing Lives	9	31
Restore	10	39
Changing Lives	1 (Scarcroft)	9
CYC	1 (Evelyn Crescent)	4
York Housing Association	3	10

Tier 2 – Self-contained flats		
Provider	No. of Properties	Total Places
Changing Lives	2 x Trainer Flats	2
York Housing Association	7 x Shipton Rd flats	7

Colour Key
Adult pathway
Mental Health pathway
Young People pathway

Specialist Mental Health Housing & Support Proposed and in development – available late 2024?	
Provision	Places
2 x Specialist MH Supported Housing schemes	
• Crombie House	11
• Woolnough House	11
Satellite flats supported from each scheme	
• Crombie House	6
• Woolnough House	6
Mental Health Housing First places	21
TOTAL	55

Key related services and support		
	Provider	Commissioned by
Department for Work & Pensions	Central Government	
Drug & Alcohol Services	Changing Lives	CYC Public Health
Health Services	GPs, York Hospital	Vale of York CCG
Mental Health services	TEWV	Vale of York CCG
Probation Service	Central Government	
Women’s Wellness Centre	Changing Lives	Office of Police, Fire & Crime Commissioner

